WVEDSS-NBS Training Manual

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WVEDSS-NBS Information

WVEDSS-NBS is an acronym that stands for **W**est **V**irginia **E**lectronic **D**isease **S**urveillance **S**ystem-**N**ationalEDSS **B**ased **S**ystem. The WVEDSS-NBS application stores client records for the purpose of electronic disease surveillance.

WVEDSS-NBS is a patient-centered system. The patient record should be entered only once; multiple disease conditions over multiple years are added to the same patient record.

Using WVEDSS-NBS you can:

- View, Add, and Edit
 - Patient demographic information
 - Laboratory results
 - Investigations
 - Treatment information (if known)
 - Vaccination information
- Electronically submit notifications of reportable conditions to CDC
- Analyze data by creating and running reports, or exporting report output for use in third-party analysis, visualization, and reporting (AVR) tools.

WVEDSS-NBS Security, HIPAA and Client Confidentiality

WVEDSS-NBS Security

Only users who have completed WVEDSS-NBS Training have access to WVEDSS-NBS.

Access to the various WVEDSS-NBS screens and functions depends on assigned role and security permissions. Assigned role and security permissions are determined by job duties.

HIPAA

HIPAA stands for Health Insurance Portability and Accountability Act. All WVDHHR employees have completed the level of HIPAA training that was deemed appropriate by their supervisor.

Client Confidentiality

All information about individual clients is confidential and the release of any information about a client is governed by WVDHHR HIPAA Policies and Procedures. WVDHHR HIPAA Polices and Procedures direct the use and disclosure of protected health information (PHI).

Do **NOT** share your WVEDSS-NBS Password or PIN code with *anyone*.

Getting Help

For WVEDSS-NBS Technical Support – Contact the WVDHHR Help Desk

Phone: 1 (877) 408-8930

Do not hesitate to call the Help Desk! If the Help Desk is unable to resolve a question or problem the call ticket is referred to the WVEDSS-NBS Coordinator.

NEDSS Base System Help

To view NEDSS Base System Help, click **Help** on the navigation bar.



NEDSS Base System Help is displayed.

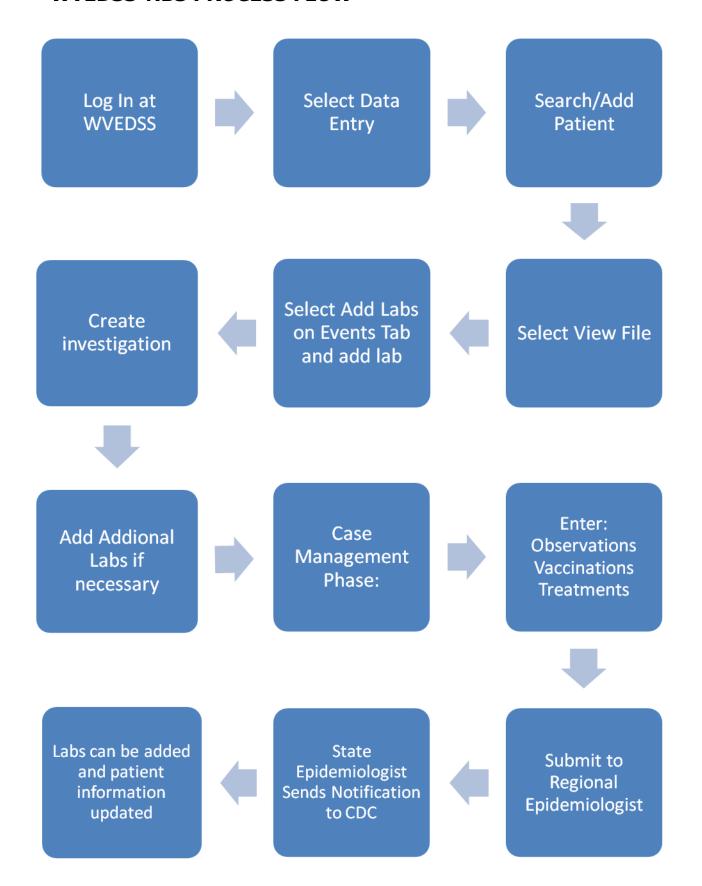


National Electronic Disease Surveillance System (NEDSS) Base System

NEDSS Base System

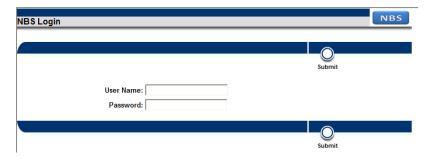
Training Guide

WVEDSS-NBS PROCESS FLOW



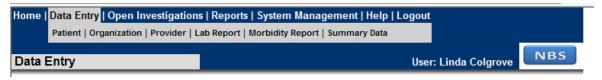
Opening and Closing the WVEDSS-NBS Application Logging On to the WVEDSS-NBS Training System

- 1. Open the Internet Explorer browser window.
- 2. Type http://wvedss.wv.gov/nbs/login into the Address area.
- 3. Click **Go** or press **Enter**
- 4. The WVEDSS-NBS User Logon page opens. Enter your user name.
- 5. No password is required
- 6. Click Submit



Closing WVEDSS-NBS

1. Click Logout on the navigation bar. Clicking Logout helps to prevent database locks.



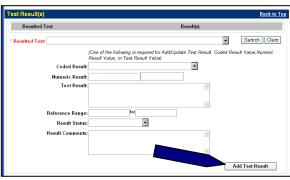
2. Close the Internet Explorer browser window.

WVEDSS-NBS Features

Add [Section Name] or Update [Section Name] button:

When information is entered into a section that can display multiple values like the Test Result(s) section in the example, you need to click the **Add** [Section Name] or **Update** [Section Name] button to update the information in the box.

If you try to save the information by clicking the Submit button, an error



message is displayed at the top of the page: Click the **Add** [Section Name] or **Update** [Section Name] button to complete the section changes and then click the Submit button to save the information.

Back and Forward Arrows



Use of the Back and Forward arrows on the browser window is not supported by the application – in other words – **do NOT use the Back and Forward arrows**.

Browser Settings for WVEDSS-NBS

If an information bar shows up at the top of your screen please disable your pop-up blocker.

Checkboxes

Some fields enable you to select a checkbox to toggle an option on or off. Click the checkbox to select the option. A checkmark displays indicating that the option is selected. Click the checkbox again to deselect the option. Checkboxes can be checked and unchecked by pressing the spacebar when the checkbox is highlighted.





Date Fields

Enter dates in the mmddyyyy format, 2 digits for month, 2 digits for day and 4 digits for year. The system inserts the slashes as you type in the numbers.



You may also click the calendar icon by the date field and use the pop-up calendar to select a date.

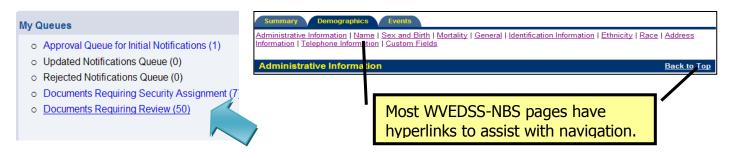


Entering information into WVEDSS-NBS

Press the **Tab** key to move to the next field in the sequence. You can also enter information by clicking the field you want and typing the information you want to enter.

Hyperlink

A hyperlink is underlined text on a web page which, when clicked, opens a new web page or jumps to a new location on the current page. When the mouse cursor is held over an underlined word or phrase and the cursor turns into a hand, which is a hyperlink.



Link or Navigation Link

In WVEDSS-NBS the words at the top of the web page such as Home, Data Entry, Open Investigations, and Reports are Links or Navigation links. To open WVEDSS-NBS pages click on the word or words for the page you wish to open.



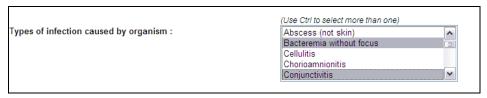
Logout

Logout of WVEDSS-NBS when you are not using the application. Click the Logout link at the top of the page.



Multi-Select Fields

Some fields present a list of items for you to choose. To choose an option, click the item you want. To select multiple items, you can press and hold the **CTRL** key and click the items you want.



Operators

Operators are used in WVEDSS-NBS to add conditions to a search. Conditions help you refine the parameters of your search.

Starts With

Contains

Not Equal

Equal

Last Name:

Contains – Displays records containing any of information you entered.

Equal – Displays records that exactly match the information you entered.

Not Equal – Displays records that do not match the search information you entered.

Sounds Like – Displays records similar to the search information you entered. For example, "Steven" returns the value "Stephen".

Starts With – Displays records that begin with the search information you entered. Starts With is the default operator for Patient search.

the search

search

Search Results

WVEDSS-NBS Search Results frequently return more records than appear on the first Search Results page. To see more search results, click Next.

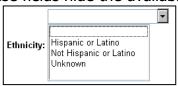


Select Fields

Some fields allow you to choose one or more items from a list of options.



To save screen space these fields hide the available options until you choose an item.



To choose an item from these fields, click the field you want and click the option you want. WVEDSS-NBS displays the selected option in the field.

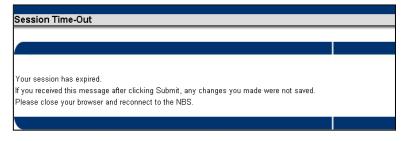


You can also press the **Tab** key to select the field and use the **Up Arrow** and **Down Arrow** keys to select the item you want. Optionally, you can press the key associated with the first letter of the item you want. For example, you can press the **H** key to select the Hispanic or Latino option.

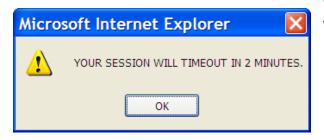
Session Time-Out

The WVEDSS-NBS session has been set to time-out if there has been no interaction with the system for 45 minutes. To avoid the session time-out, click navigation bar options such as Data Entry or Reports, click buttons such as Submit, Add, Edit or click links that are underlined such as View File and Run. If your session has timed-out you must log in again and information you have entered without submitting will be lost.

The Session Time-Out message is shown below.



Session Time-Out Warning



WVEDSS-NBS is set to give you a two minute warning before the system times you out.

Sorting and Filtering Columns

Some WVEDSS-NBS pages display information in columns which can be sorted or filtered by the column header. Click on the name of the column to sort or click the arrow by the column header to filter the information. Click Remove All Filters/Sorts to go back to the default view.



Tab key and Shift Tab

Use the Tab key for navigation when moving between fields. To move backwards through the fields hold down the Shift key and press the Tab key.

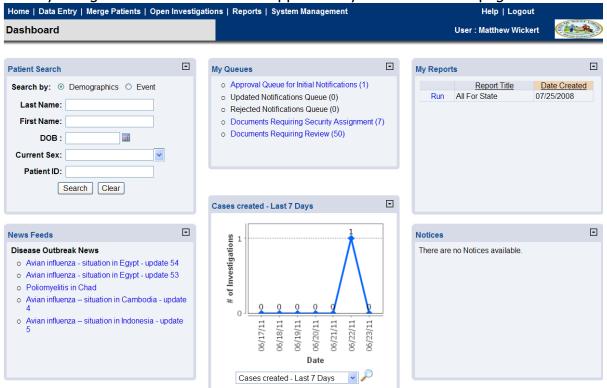
Type-ahead Feature

When selecting from list boxes such as County or Condition, begin typing the word you want. As you continue typing, the system populates the box with words that match the letters that have been typed. Once the word or words you want to select appear in the list box you can Tab out of the field to make the selection.



WVEDSS-NBS Homepage or Dashboard

When you log in to the WVEDSS-NBS application you see the Homepage.



Navigation Bar: All pages in the WVEDSS-NBS application display the same the navigation bar options at the top: Home, Data Entry, Open Investigations, Reports, Help and Logout. Some users may also see Merge Patients and System Admin depending on their permission sets.

The table below shows the purposes of the WVEDSS-NBS navigation bar.

Navigation Bar Selection	Purpose
Home	Display observations and notifications queues
Data Entry	Patient search and entering patient information including adding lab results, adding investigations and creating notifications.
Merge Patients	Merge duplicate patient records (only some users)
Open Investigations	View list of program area's open investigations
Reports	Run reports on information entered into WVEDSS-NBS
System Management	System administration functions (only some users)
Help	Display NEDSS Base System Help
Logout	Log out of WVEDSS-NBS

Dashboard: Below the naviagtion bar is the Dashboard which has six moveable sections or 'widgets'. The table below shows the purpose of each dashboard sections:

Navigation Bar Selection	Purpose	
Patient Search	Alternate patient search screen	
My Queues	Work queues for notifications and documents (e.g., lab reports) that display based on user job duties and security permission. Most users will only see one queue: Documents Needing Review.	
My Reports	List of a user's Private Reports	
News Feeds	Links to health-related news stories	
System Reports	Display area for four system-wide reports: - Cases created – last 7 days - Labs created – last 7 days (manual and ELR) - Confirmed Case Counts (for the current week and year) - Cases Assigned – last 14 days (by Investigator Name) Use the drop down box to select a chart. Click the magnifying glass icon for a larger view.	
Notices	System updates and links to reports and resources	

Data Entry

WVEDSS-NBS is a patient-centered system. The patient record should be entered only once. Multiple disease conditions over multiple years are added to the same patient record.

Finding and Viewing Patient Information Searching

To search for a specific patient:

1. Click **Data Entry** on the navigation bar.

WVEDSS-NBS displays a list of available options.

2. Click Patient.

The Find Patient page opens displaying the Demographic Search tab.

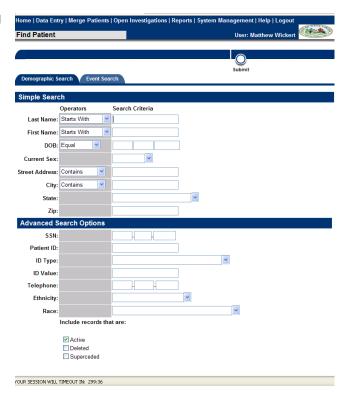
 Type the information for the patient you want in the search criteria fields. To enter information, click the fields you want and type or choose the information you want.

Click the Operators list box for the field you want and choose the operator you want. WVEDSS-NBS displays the **Starts With** operator by default.

To include deleted or superceded records in your search check the Deleted and/or Superceded checkbox.

Note: Deleted Records have been deleted from the system and are inactive. Superseded Records have been merged with another record in the system and are inactive.





4. Click **Submit**.



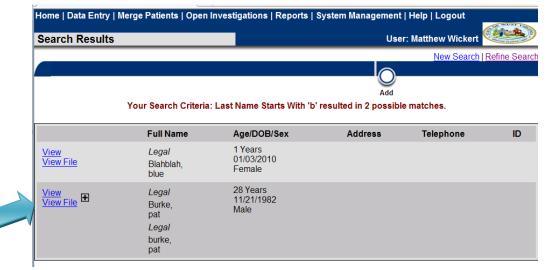
- Click Add to add a new patient record. See Entering Patient Information on page 15.
- Click **New Search** (in the upper right corner of the page) and repeat steps 2 4 as described to perform a new search.
- Click Refine Search (in the upper-right corner of the page) and repeat steps 2 4
 as described above to refine the search.

Viewing

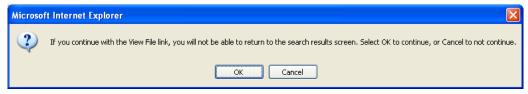
If there are matching records

1. Click the **View File** link next to the patient name to view the patient record.

Note: Using View instead of View File limits the options available.



WVEDSS-NBS displays a dialog box indicating that you will not be able to return to the Search Results page if you select the View File link.



2. Click **OK** to continue.

The View File page opens displaying the Demographics tab. The View File page is organized by a series of tabs you use to work with demographic and event information.

Home | Data Entry | Merge Patients | Open Investigations | Reports | System Management | Help | Logout



View File Page Description

The following table lists the tabs on the View File page and describes their function:

	ble lists the tabs on the view file page and describes their function.	
Tab	Description	
Summary	Displays a summary of available public health information for the patient. It is organized by sections displaying the following information: Summary of demographic information List of open investigations List of new lab reports for review 	
Demographics	Displays detailed demographic information for the patient. It is organized by sections displaying the following:	
Events	Displays the events associated with the patient. It is organized by sections displaying the following information: • Investigations • Lab Reports • Treatments • Vaccinations Investigations, Lab Reports, Treatments and Vaccinations are added from this tab.	

Entering Patient Information

Searching

To enter patient information you must first conduct a search to see if the patient record already exists in WVEDSS-NBS.

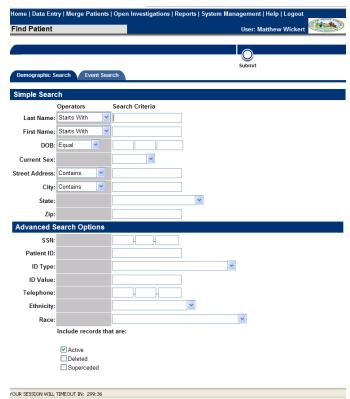
- 1. Conduct the search by following the instructions for searching on pages 15 and 16. Click **Data Entry** on the navigation bar.
- 2. Click Patient.

The Find Patient page is displayed.

You can search for patients using the Simple Search or Advanced Search options using as few or as many fields as you need.

See the WVEDSS-NBS Features section for more information about Operators.

3. Type the information for the patient you want in the search criteria fields.



Note: To avoid entering duplicate records, search for the patient record using the first 3 letters of the patient's last name and the first 2 letters of the patient's first name.

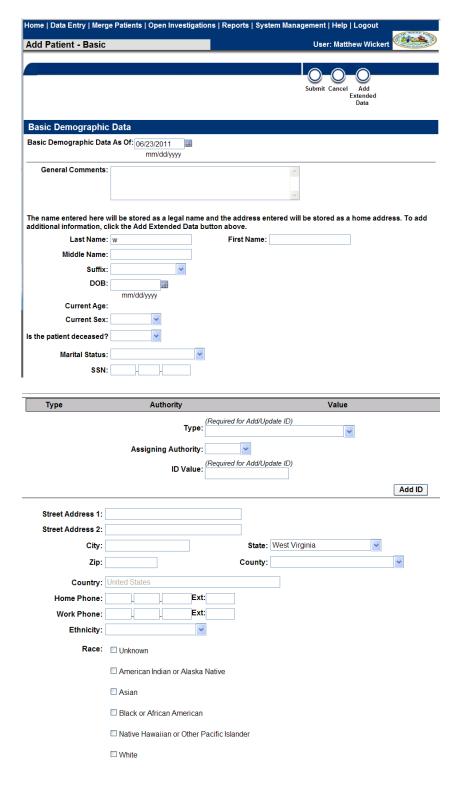
4. Click Submit.

The Search Results page is displayed.

Click **Add** to add a new patient record.
 The Add Patient – Basic page opens.



Adding Basic Patient Information

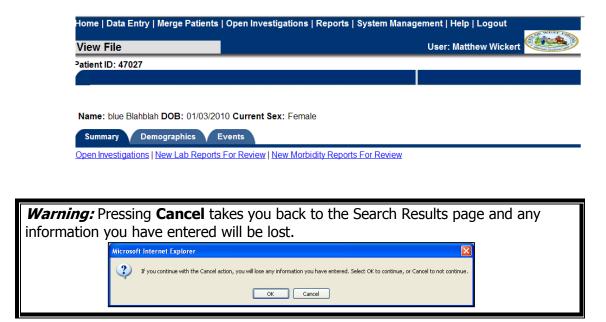


There are no system required fields in the demographic portion of WVEDSS-NBS. WV requires data entry of the fields shown in **bold** in the table below.

1. Using the **Tab** key to navigate through the page, enter the Patient demographic information as shown in the table below:

Data Element	Rules for Data Entry	Comments
Basic Demographic	Populated by the system	Date is populated by the system with
Data As Of:		today's date and can be changed if
		necessary.
General Comments	Not used	
Name		The name entered here will be stored
		as a legal name and the address
		entered will be stored as a home
		address. To add additional
		information, click the Add Extended
		Data button.
Last Name	Required	Enter patient's Last Name.
First Name	Required	Enter patient's First Name.
Middle Name	Enter if known.	Enter patient's Middle Name or Initial
Suffix	Enter if known.	
DOB	Required	Date of Birth – Enter in the
		mmddyyyy format.
Current Age	Calculated by the system	The system calculates the age based
		on today's date and the Date of Birth.
Current Sex	Required	Sex as of the date the information is
T 11 11 1	F	entered.
Is the patient	Enter if available	
deceased?	Fortage if a contlability	De not posing if were validable
Marital Status	Enter if available	Do not assign if unavailable.
SSN Type / Authority /	Not used	
Type / Authority / Value	Not used	
Street Address 1	Desired - Enter if available	
Street Address 2	Desireu - Linter II avallable	
City	Desired - Enter if available	
State	Required	
Zip	Desired - Enter if available	
County	Required	State must be populated first
Home Phone	Enter if available	State mast be populated mist
Work Phone	Enter if available	
Ethnicity	Desired - Enter if available	
Race	Desired - Enter if available	
Tribal Affiliation	Not used	
Lives on Reservation?	Not used	
Country of Birth	Not used	
Primary Language	Not used	
Occupation	Desired - Enter if available	
Name of employer or	Desired - Enter if available	
school		

Press **Submit** to save the data.Pressing Submit takes you to the View File page with the Summary tab displayed.



Pressing **Add Extended Data** takes you to the Add Patient – Extended page. If you enter information on the Add Patient – Extended page and press Cancel before submitting the information, you will lose any information you have entered.

Merging Patients

Note: Feature only available to Regional Epidemiologists and State Level Staff.

If a patient is found with multiple entries (Last name changed, accidental duplicate patient) you can merge the two patients.

1. Select the **Merge Patients** link at the top of the page, and then select **Manual Search**.



- 2. Search for the patient as described on page 16.
- 3. Select the patients to merge from the list displayed and click the **Merge** button.



Adding a Lab Report

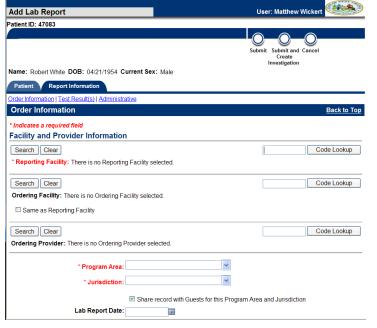
Add a lab report after a patient record has been searched for, found and verified or entered.

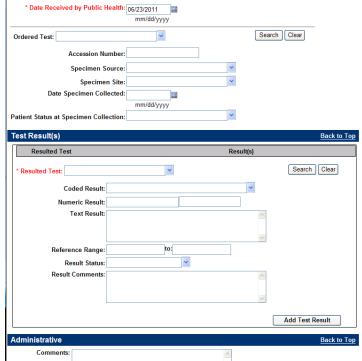
- 1. Click the **Events** tab on the View File page.
- 2. Click the **Add** button in the Lab Reports area of the page.

The Add Lab Reports page opens with the Report Information tab displayed.



Note: Fields that have an asterisk and are in red are system required fields.





Using the **Tab** key to navigate through the page, enter the Lab Report information as shown in the table below.

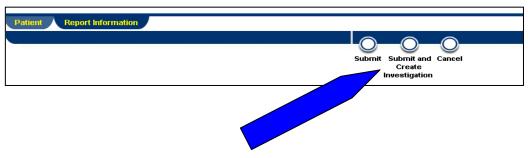
WV requires data entry of the fields shown in bold in the table below.

	V requires data entry of the fields shown in bold in the table below.		
Data Element	Rules for Data	Comments	
Ouder Information	Entry		
Order Information	Dominad	County for and coloct the Departing Facility	
Reporting Facility	Required	Search for and select the Reporting Facility	
Oudening Feeilite	Futou if a unitable	or look up the facility using the Quick Code.	
Ordering Facility	Enter if available	Search for and select the Ordering Facility.	
Same as Reporting	Enter if available	Check the box if Ordering Facility is the	
Facility checkbox	E	same as the Reporting Facility	
Ordering Provider	Enter if available	Search for and select the Ordering Provider.	
Program Area	Required	Choices are: Enteric Vaccine Preventable and Invasive Bacterial Diseases (VPD/IBD) STD Hepatitis C Tuberculosis HIV/AIDS	
		Zoonotic	
		(depending on your permission set)	
Jurisdiction	Required	In WV, Jurisdiction is the County Health Department.	
Share record with		Default is checked.	
Guests checkbox			
Lab Report Date	Enter if available		
Date Received by Public Health	Required	Populated with today's date, change to date report was received by Public Health	
Ordered Test	Enter if available		
Accession Number	Enter if available		
Specimen Source	Required		
Specimen Site	Enter if available		
Date Specimen Collected	Required		
Test Result(s)			
Resulted Test	Required	Select the Resulted Test from the dropdown menu or search the Short list or the Long list. If the Resulted Test is an organism with the species identifed, the Organism field appears.	
Organism	Required if the Resulted Test is a culture.	Select the Organism from the dropdown menu or search for the Organism Name.	
Coded Result	One of these fields is		
Numeric Result	required to Add/Update Test		
Text Result	Result if Organism is not selected.		
Reference Range:	Enter if available		

Data Element	Rules for Data Entry	Comments
Reference Range	Enter if available	
to:		
Result Status	Enter if available	
Result Comments	Enter if needed	
Add Test Result	Required	The Test Result added is displayed as a row
Button		in the Test Result(s) area.
Administrative		
Comments	Enter if needed	
Isolate Tracking		
Track Isolates		Always enter "Yes", then indicate if
checkbox		specimen was sent to State Health Lab.

3. Click the **Submit and Create Investigation** button.

The Select Condition page opens.



Creating the Investigation

Note: As an example the steps for creating a Zoonotic Disease Investigation are shown below. Investigation screens for other conditions may have different fields. Refer to the case investigation forms on the Forms paddle in the Portal for guidance on which fields should be completed for each condition.

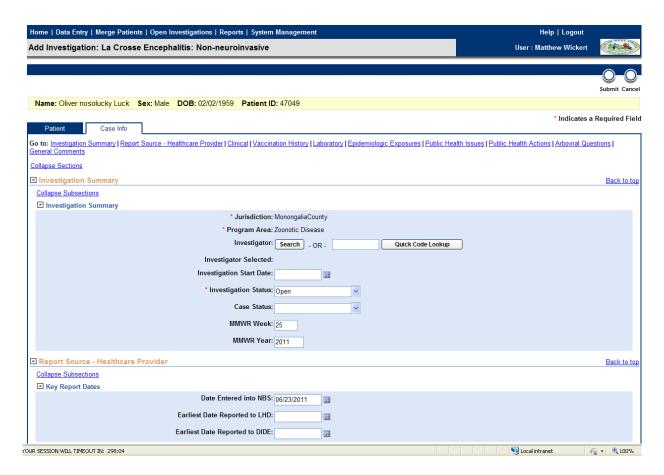
- 1. Select the **Condition**.
- 2. Click **Submit** to save the record.

Selecting a condition is required before the Investigation can be created.



The Create Investigation page opens with the **(Condition)** tab displayed. In this example the condition is Lacrosse Encephalitis.

3. Using the **Tab** key to navigate through the page, enter the Investigation information. Fields that have an asterisk and are in red are system required fields.



The specific information required for each disease investigation page varies by condition. Please enter all information requested. For the specific requirements of each condition consult the disease protocol.

 Once all information has been entered, click the **Submit** button.



The View Investigation page opens.



Associating a Lab Report with an Investigation

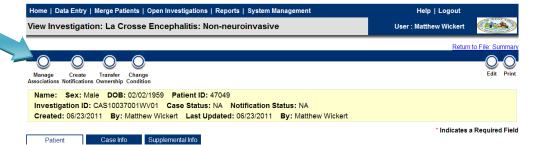
Sometimes Lab Reports are added without being associated with an investigation. In order to associate a Lab Report with an investigation, follow the steps below.

- 1. Click the **Events** tab on the View File page.
- 2. Click the **Start Date** hyperlink for the Investigation you wish to view.

The View Investigations page opens.

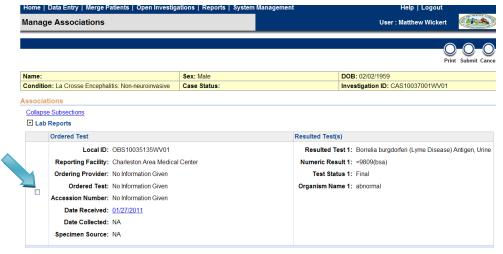
3. Click the **Manage Associations** button.





The Manage Associations page opens.

4. In the Lab Reports section check the box next to the Lab Report you want to associate with the investigation.

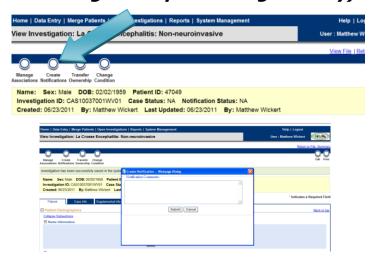


5. Click Submit.

Creating the Notification (State and Regional Epidemiologists only)

 From the View Investigations page click Create Notifications.





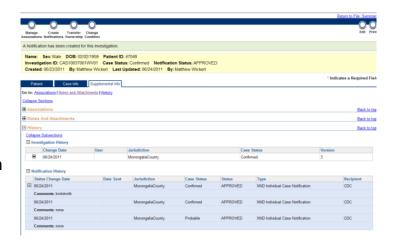
3. The View Investigations page opens with the Case Info and Supplemental Info tabs displayed.



The Notification has been submitted. It will be reviewed by the State Epidemiology Surveillance Team. CDC will be notified of this new case.

Verifying the Notification Status

- Navigate to the Supplemental Info Tab on the View Investigation page.
- 2. Notification Status is shown in the History area.
- 3. Click the '+' to view Notification history. The most recent Status appears at the top of the list.



Treatments

Entering Treatments

Enter treatments after a patient record has been searched for, found and verified or entered.



Click the **Events** tab on the View File page.

2. Click the Open Investigations Start Date hyperlink.

 Status
 Start Date
 Condition
 Jurisdiction
 Case Status
 Investigation ID

 Open
 01/27/2011
 Salmonellosis
 MonongaliaCounty
 Confirmed
 CAS10029004WV01

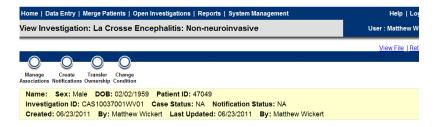
 Open
 No Date
 La Crosse Encephalitis: Neuroinvasive
 MonongaliaCounty
 CAS10037005WV01

This opens the investigation page.

3. Click the **Manage Associations** button.

The Associations page opens.

4. Click Add Treatment.



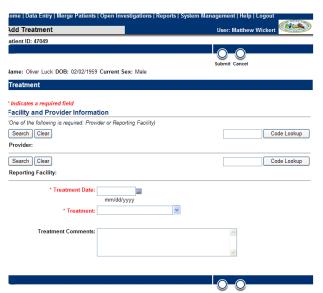


The Add Treatment page opens.

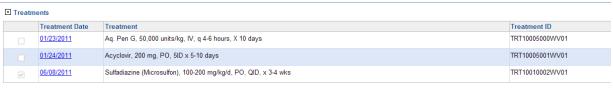
Ome | Data Entry | Merge Patients | Open Investigations | Reports | System Managem

Search for and select either Provider or Reporting Facility.

- 6. Enter **Treatment Date**
- 7. Select **Treatment**.
- 8. Click the **Submit** button.



The treatment added is displayed on the Manage Treatments page.



Add Treatment

Add Treatment

Vaccinations

Entering Vaccinations

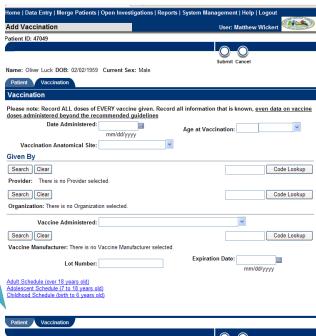
Enter vaccinations after a patient record has been searched for, found and verified or entered.

- 1. Open the **View File** page.
- 2. Scroll down to the Vaccinations area of the page.
- 3. Click the **Add** button.
- 4. The Add Vaccination page is displayed.
- 5. Click on the Vaccination tab.
- 6. Enter Vaccination information.

Click **Adult Recommended Doses** to view the CDC's Recommended Adult Immunization Schedule.

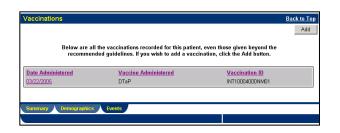
Click **Child Recommended Doses** to view the CDC's Recommended Childhood and Adolescent Immunization Schedule.





7. Click Submit.

The vaccination added is displayed in a table in the Vaccinations area.



Open Investigations Queue

The Open Investigations queue displays a list of open investigations. Once an investigation is closed it is no longer displayed on the queue but can still be accessed by searching for the patient's record.

Viewing Open Investigations

Click **Open Investigations** on the navigation bar.



The Open Investigations page is displayed.

Columns on the Open Investigations page can be sorted or filtered by the column header.



Viewing an Investigation

Click the Condition hyperlink for the investigation you wish to view.

The View Investigation page is displayed.



Viewing a Patient Record

Click the Patient hyperlink for the patient record you wish to view.



The View File page is displayed.

Click the Demographics or the Summary tab to view more client information.